

January 2022

IMPORTANT SAFETY RECALL NOTICE – SAVARIA HOME ELEVATORS

You are receiving this recall notice as a third-party installer or contractor for home elevators manufactured by Savaria Corporation (Savaria).

Savaria is conducting a recall to eliminate any hazardous gaps between the hoistway door and the elevator car door of Savaria home elevators. **Children can and have become entrapped in these small gaps, which can lead to serious injuries and death.**

For more information about the details of the recall go to: www.home-elevator-door-gap.com.

It is essential that we have your full cooperation in contacting ALL known homeowners with Savaria elevators.

Be advised that the recall conducted in cooperation with the U.S. Consumer Product Safety Commission (CPSC) requires Savaria to provide a list of third-party installers and contractors who fail to comply with the following:

WHAT YOU NEED TO DO:

1. Send the attached consumer notice to all known homeowners with Savaria elevators.
2. Email us at: doorgap@savaria.com with the contact information for all known homeowners identified in 1 above.
3. When conducting any service or maintenance visit:
 - Inform homeowners of the recall and refer homeowners to: www.home-elevator-door-gap.com.
 - Measure and document the hoistway sill depth and the door width at each hoistway door and provide results to customer for submission.
 - If the homeowner states they are unable to install space guard(s) they have received, please perform the installation during the visit free of charge.

Contact us at 1.855.983.5520 with any questions.

ADDITIONAL DETAILS

Units affected:

- All units with swing hoistway doors are subject to this recall if not installed & **inspected and verified** to the $\frac{3}{4}$ -4 standard: **ASME A17.1-2016, part 5.3.1.8.3.**

Units exempt:

- Any unit installed with an accordion gate and a light screen on the leading edge of the car or a scissor gate with light screen or a floating gate switch can have a maximum gap of 3" from the hoistway sill to the inside of the hoistway door. **Anything larger is subject to this recall.**

Accordion Gates:

- On all units with an accordion gate, offset hinge pin – 2004/5 and after (verified by job number) – the Recalling Firms will supply the homeowner a half-size space guard to bring the swing landing door to $\frac{3}{4}$ " or less to the hoistway sill.
- For all units with an accordion gate, center pin hinge – 2004/5 and earlier (verified by job number) – the Recalling Firms will supply the homeowner a half space guard to bring the swing landing door to $\frac{1}{4}$ " or less.

If a homeowner contacts you directly to request space guards or with any questions about this recall, please direct them to the website www.home-elevator-door-gap.com.